



# FREE FILE FILLABLE FORMS

## Fixing XML Errors

This Document will assist you with resolving your XML schema validation errors by helping you understand XML error message and showing you how to search for specific XML errors.

The easiest way to resolve the problem is to search this document for the error and apply the suggested solution. If your search does not find your issue, then review the section on Understanding Your Error Message.

### How to Search for a Solution

Every error has an Xpath that begins with text similar to this:

**“Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:”**

When performing a search, **exclude the beginning error text and any bracketed numbers in your search.** Your search should only include parts of the Xpath text that are unique. Generally, unique text will start after instances of **“/efile:”**

For example, if you received this error

Field/Xpath:/efile:return[1]/efile:IRS4562[1]/efile:MoreThanHalfBusinessUseProp[1]/efile:MethodAndConvention[1]

The parts of your unique text would be: (1) **IRS4562**, (2) **MoreThanHalfBusinessUseProp** and (3) **MethodAndConvention**

### Do this:

- Hold down your Ctrl Key, hit the F key and your search box will appear
- Copy and paste one part of unique text in the search box and hit your “Enter Key”
- This document is searched and the first instance of your unique text is located
- Your possible solution will appear in the box to the right of the Xpath error text
- Hitting the “Enter” key again may result in finding additional instances of your unique text and other possible solutions
- Enter additional parts of unique text and repeat the process until you locate your error

If your search does not find your error and solution, review the next page on Understanding Your XML Error Message.

# Understanding Your XML Error Message

The email informing you of your rejected return contains information you can use to resolve your rejection. It may look complicated, but it's not.

- **CVC** – Provides information on **why** you have the error
- **Xpath** – Generally specifies **where** you have the error

**If you take some time to deconstruct the message in your rejection email, you should be able to fix the error and have your return accepted.**

## How to Use This Information:

1. Look for the cvc error information, in the five listed below. The cvc information will appear after this text in your rejection email, "Business Rule X0000-005 The XML data has failed schema validation."
2. Review the explanation of the cvc error we provide
3. Review the associated Xpath explanation we provide
4. Apply the cvc and Xpath explanations to your error

## The Five Common Errors and Their Explanations

- [cvc-complex-type](#)
- [cvc-maxInclusive-valid](#)
- [cvc-enumeration-valid](#)
- [cvc-minInclusive-valid](#)
- [cvc-datatype-valid](#)

If you cannot resolve your XML Error after understanding its parts, [click here](#).

**cvc-complex-type** – The information before the "is expected" phrase is missing or incomplete

- Example: One of {"http://www.irs.gov/efile":**ControlNumber**, "http://www.irs.gov/efile":**EmployeeName**} 'is expected'.
- The control number or the employee's name is missing on a form.
- The Xpath will identify the form as a W2  
Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:**IRSW2**[1]/efile:EmployeeUSAddress[1]
- In this example, look at the W2s for the missing or incomplete information.

**cvc-maxInclusive-valid** – The number in quotes, shown after the word 'Value' is greater than the largest acceptable number.

- Example: Value '**4101**' is not facet-valid with respect to maxInclusive '**2500**' for type '#AnonType\_StudentLoanInterestDedAmtIRS1040Type'.
- The number shown after 'maxinclusive' (2500) is the largest acceptable number
- The Xpath will identify the form as 1040 and the amount entered for Student Loan Interest Deduction  
Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:**IRS1040**[1]/efile:StudentLoanInterestDedAmt[1]

In this example, look on the Form 1040 for the number “4101” and correct it by entering a value of 2500 or less.

**cvc-enumeration-valid** – The value or data entered does not match the expected information. "**not facet-valid with**" is typically followed by an "enumeration" or list of acceptable information that could be put in place of the information entered (or not entered).

- Example: Value 'NULL' is **not facet-valid with** respect to enumeration '[**ROLLOVER, QCD, HFD**]'.  
The value, NULL, which means “nothing” is incorrect. This means nothing was in an area where something was expected. The enumeration, in brackets, lists what is acceptable. If you entered information that is not from the list of acceptable values, what you entered would appear in place of “NULL”
- The Xpath will identify the form as the 1040 and information about IRA Distributions  
Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:**IRS1040**[1]/efile:IRADistributionsLiteralC  
d[1]

In this example, look on Form 1040 and the line for IRA Distributions. There would be a blank area, where the information on the IRA Distribution should be. Correct the problem by entering something from the acceptable list of values, in the blank area.

**cvc-minInclusive-valid** – The number in quotes, shown after the word '**Value**' is less than the smallest acceptable number.

- Example: Value '**-19158**' is not facet-valid with respect to minInclusive '**0**' for type 'USAmountNNTType'.
- The number shown after 'minInclusive' (0) is the smallest acceptable number. A negative number is less than zero and not permitted.
- The Xpath will identify the form as 8582 and the Rental Realty Loss Limit Amount  
Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:**IRS8582**[1]/efile:RentalRealtyLossLimitA  
mt[1]

In this example, look on Form 8582 for the number “-19158” and correct it by entering a zero or positive number.

**cvc-datatype-valid** – What you entered (or didn't enter) is not a valid value. The phrase '**is not a valid value for**' is usually followed by the word 'date' or 'integer'.

- If you see 'integer', you did not enter a number when one was expected. Many times the missing 'integer' is '0' (zero).
- If you see 'date', the date is incorrect or not in the correct format.
- Example: " is not a valid value for 'integer'. The quotation mark seen before the word “is” is not a double quotation mark. It is a pair of single quotation marks with nothing between. The error occurred because nothing was entered where a number should be.
- The Xpath will identify the form as 1040A and the Estimated Tax Payment Amount line  
Field/Xpath:/efile:Return[1]/efile:ReturnData[1]/efile:**IRS1040A**[1]/efile:EstimatedTaxPayment  
sAmt[1]

In this example, look on Form 1040A for the missing estimated tax payment and correct the error.

**The table below is searched for unique text (left) and possible solution (right).**

Xpath	Possible Solution(s)
<p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRSW2[1]/efile:EmployerUSAddress[1]/efile:City</p>	<p>Form W-2 (Box C) This area is for Employer information. The first two lines are for the business name. If your Employer's Name fits on the first line, do not use the second business name line. The Employer's Address Line is the third line in Box C and must contain a minimum of three characters. Make sure you place the correct information in the correct area. Use the TAB Key to ensure you see and put information into the correct areas. Review all W-2s for correct input of Employer information. Correct any errors. Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Business Rule X0000-005 - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element 'WithholdingAmt'. One of '{ "http://www.irs.gov/efile":WithholdingCd}' is expected. Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:OtherWithholdingStatement[1]/efile:OtherWithholdingStatement[1]/efile:WithholdingAmt[1]</p>	<p>In Step 2, E-file Tax Forms, Section 2, Box B, if you do not have any other Form 1099 federal withholdings to report, leave Box B blank. Only enter a number in Box B if you have federal withholding that does not come from W-2, W2-Gs or 1099-Rs. Leave Box B empty if you have no federal withholding from these other 1099's. Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRSW2[1]/efile:Employee Name</p>	<p>Form W-2 Form W-2 is missing information. Please review all of the W-2s you entered for employer information missing from Section C of the W-2. Section C has specific fields where the employer's name, street address, city, state and zip code is placed. Use the TAB Key to ensure you see and input the information into the correct fields. Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040EZ[1] /efile:RequestForExtensionAmt[1] /@requestForExtensionCd</p>	<p>Form 1040EZ, line 9 There are two Tax Literal fields (small grey areas) located to the left of the number 9, which are specific to requesting an extension. The first of the two fields can only have the text FORM 4868. The second of the two fields equals the total of taxes paid using Form 4868 as well as other payment methods. Removing entries from these fields will resolve the problem. Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:OtherMiscDeductionsStatement[1]/efile:MiscellaneousDeduction[1]/efile:TypeOfMiscellaneousDeduction</p>	<p>Schedule A, line 28 – Other Miscellaneous Deductions To put an expense on line 28, you must first input information in the associated Tax Literal fields (the grey areas to the left of your column of numbers). There are two Tax Literal lines associated with line 28. Each Tax Literal line has two Tax Literal fields, an expense description field and an amount field. For each description field you fill in, you must input a corresponding number in the amount field. The information you have in the Tax Literal fields is incomplete. Use the TAB Key to highlight the Tax Literal fields and input or delete information as necessary. After editing the information, Select “Do the Math.” If you are reporting gambling losses as an Other Miscellaneous Deduction, you must report GAMBLING WINNINGS on Form 1040, Line 21. To the right of the caption, “Other Income, List type and amount” there are two gray Tax Literal boxes. Enter GAMBLING WINNINGS in the first gray box and enter the amount of GAMBLING WINNINGS in the gray box to the right. Then click “Do the math” on the bottom of the screen. Note: If you do not write in GAMBLING WINNINGS as shown above, your return will reject again. Before you re-submit your return, go to Step 2, scroll down and input the current date below</p>

Xpath	Possible Solution(s)
	the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:OtherExpensesStatement[1]/efile:OtherExpense[1]/efile:Description	Schedule A, line 23 – Other Expenses: To put an expense on line 23, you must first input information in the associated Tax Literal fields (the grey areas to the left of your column of numbers). There are two Tax Literal lines associated with line 23. Each Tax Literal line has two Tax Literal fields, an expense description field and an amount field. For each description field you fill in, you must input a corresponding number in the amount field. The information you have in the Tax Literal fields is incomplete. Use the TAB Key to highlight the Tax Literal fields and input or delete information as necessary. After editing the information, Select “Do the Math.” Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.
Business Rule X0000-005 - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element 'WagesNotShownAmt'. One of '{ "http://www.irs.gov/efile":Wage sLit}' is expected. Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:WagesNotShownSchedule[1]/efile:WagesNotShownSch[1]/efile:WagesNotShownAmt	Your return rejected because you have an incorrect or unneeded entry in the Tax Literal fields for 1040/1040A, Line 7 or 1040EZ, Line 1 of your return. Tax Literal fields are the grey areas to the left of where you should put an amount on any given line. You should not put any data into these areas unless the 1040/1040A/1040EZ instructions tell you to do so. If the instructions indicate you must use a tax literal, you must enter it correctly. Use the drop down list to pick the required information. The Tax Literal in the first field must be one of the following: DFC, PRI, HSH, SCH, PSO, FB, DCB, EXCESS ALLOWANCE, F8919, AB, SNE, PYAB. The second Tax Literal field contains the amount to associate with the first tax literal field. Correct the information in the Tax Literal (the gray areas). Re-transmit your return by returning to Step 2 and clicking the e-file button again. Remember to put the current date on the Step 2 page before transmitting a second time. Also, if you are making an electronic payment you must re-date that section.
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040[1]/efile:QualifiedF8814CdField/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040[1]/efile:OrdinaryF8814Cd	There are three likely causes for this error: 1. You have input erroneous information in the TAX LITERAL areas for lines 9a or 9b 2. You have erroneously checked the box for Form 8814 and entered an amount on line 44a 3. You have correctly checked the box for Form 8814 and entered an amount on line 44a, but failed to complete or attach Form 8814 To correct: • Remove the erroneous information from grey rectangular areas (Tax Literal fields) to the left of 9a & 9b. • Make the necessary corrections to line 44a and/or Form 8814 Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:WagesNotShownSchedule[1]/efile:WagesNotShownSch[1]/efile:WagesLit	On line 7 of Form 1040 (or 1040A), you entered incorrect information in the WAGE LITERAL field (the small grey areas, on line 7 to the left of the column of numbers). The only allowable choices are DFC, PRI, HSH, SCH, PSO, FB, DCB, EXCESS ALLOWANCE, F8919, AB, SNE, PYAB. You should not put any data into these areas unless the 1040/1040A instructions tell you to do so. Delete the incorrect information from the gray areas and re-submit your return. Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRSW2[1]/efile:WagesAmt	Information is missing from your W-2 , Section E and or Section F- The Employee Name and/or Employee Address information is missing from one or more Form W-2. Access your return, select the View/Add icon to select a W-2 from the My Forms menu. Scroll down to Section E and/or F, of each W-2 and enter any missing information. Use the "TAB" key to ensure you see proper places to enter the information. Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you

Xpath	Possible Solution(s)
<p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS8283[1]/efile:InformationOnDonatedProperty[1]/efile:USAddressOfDoneeOrganization[1]/efile:AddressLine1</p> <p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS8283[1]/efile:InformationOnDonatedProperty[1]/efile:USAddressOfDoneeOrganization[1]/efile:City</p>	<p>must re-date that section.</p> <p>On Form 8283, Part I, Sections A, B, C, D, and E contain 3 lines. The first line should list the name of the organization. The second line should contain the street address. The third line has 3 fields. The first field in the third line is the city. Then tab to the second field, which should be the 2 character state abbreviation. Then, tab to the third field, which is the zip code. Access your return, select the View/Add icon to select your Form 8283 from the My Forms menu and make the necessary corrections. Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRSW2[1]/efile:WagesAmt</p>	<p>Form W-2 - There are two likely causes of this error:</p> <ol style="list-style-type: none"> <li>1. The employee's first, middle initial and last name, (Section e) is missing</li> <li>2. The employee's address, (Section F) is missing. Please enter the street address, city, state and zip code in the appropriate fields.</li> </ol> <p>Review each electronic W2 you completed for your tax return. Add the required information in the appropriate fields. Be sure to use the TAB Key to ensure you see and complete the correct areas. After you correct the errors, re-transmit your return by clicking the e-file button again. Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Field/Xpath: /efile:Return[1]/efile:ReturnHeader[1]/efile:PrimarySignature</p>	<p>Incorrect Signature PIN</p> <p>The PIN for the Primary Taxpayer on the return is incorrect. Access your return. Go to Step 2 Section 4 and Enter a five-digit PIN. Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS8863[1]/efile:StudentAndEducationalInstnGrp[1]/efile:StudentSSNField/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS8863[1]/efile:StudentAndEducationalInstnGrp[1]/efile:StudentName[1]/efile:PersonLastName</p>	<p>Form 8863, Page 2</p> <p>There are two likely causes for this error:</p> <ol style="list-style-type: none"> <li>1. Line 20 - There are two name fields located in Line 20; one for the first name and one for the last name. When you enter the student's name on line 20, enter it the same way you entered on Form 1040. Place the student's first name in the first field and use the tab key to move to the next field where you enter the last name.</li> <li>2. Line 21 - You entered the Social Security Number incorrectly.</li> </ol> <p>If you are resubmitting you return on a day other than your original attempt to file, please remember to change the 'current date' in Step 2. Go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1099R[1]/efile:RecipientsIdNumber</p>	<p>Form 1099-R</p> <p>The likely cause of the error should be found in one or more of these areas:</p> <ol style="list-style-type: none"> <li>1. The payer federal ID number is missing</li> <li>2. The payer name is missing</li> <li>3. Part of the payer address is missing</li> <li>4. The payer state abbreviation is incorrect</li> </ol> <p>View the 1099-R's you entered and make necessary corrections. Use the TAB Key to ensure you see all the fields that may need correcting.</p> <p>If you are resubmitting you return on a day other than your original attempt to file, please remember to change the 'current date' in Step 2. Go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>

Xpath	Possible Solution(s)
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040[1]/efile:CreditForRepaymentCd	Form 1040, line 71 You have an invalid entry in the Tax Literal fields (the grey areas), which are to the left of line 71. If you do not have any credits from Forms 2439, 8801, or 8885; then both gray boxes for line 71 should be blank. Delete any entry in these fields and re-submit the return. If you are resubmitting your return on a day other than your original attempt to file, please remember to change the 'current date' in Step 2. Go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRSW2[1]/efile:OtherDeductsBenefits[1]/efile:Description  Business Rule X0000-005 - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element 'Amount'. One of '{"http://www.irs.gov/efile":Description}' is expected. Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRSW2[2]/efile:OtherDeductsBenefits[1]/efile:Amount	Form W-2 Box 14 "Other" There is incorrect information in the fields of Box 14. Box 14 of the Form W-2 contains a number of lines (rows) and two columns, "Description" and "Amount." Descriptions and amounts must be entered in the appropriate column. To fix this error, look in Box 14 of every W-2 you have entered. Check the corresponding paper W-2 and make any necessary corrections to the electronic W-2.  Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS8889[1]/efile:TotalHSADistributionAmt Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS8889[1]/efile:HSAEmployerContributionAmt	Form 8889, line 1  There are two (2) check boxes on line one. One of those boxes needs to be checked. Your return has no box checked or both boxes checked.. Please review the instructions for Form 8889 to determine the action to take. You can access by clicking on "Instructions for this form". If the Death of Account Beneficiary provision applies to you and you are not required to complete Part I, You will not be able to e-file your return with form 8889. You may complete your return, using Form 8889 and mail in your return. Re-submit your return. If you are resubmitting your return on a day other than your original attempt to file, please remember to change the 'current date' in Step 2. Also, if you are making an electronic payment you must re-date that section.
Business Rule X0000-005 - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element 'EmployeeUSAddress'. One of '{"http://www.irs.gov/efile":ControlNumber, "http://www.irs.gov/efile":EmployeeName}' is expected. Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRSW2[1]/efile:EmployeeUSAddress	Form W-2 Box E or Box F The employee name and/ or address is missing from one or more of the W-2s you entered. Open all of the W-2's you have entered and input the missing information. Once you make your correction, submit your return again. Make sure you include the current date (under your birth date) in Step 2. Also, if you are making an electronic payment you must re-date that section.
Business Rule X0000-005 - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element 'ZIPCode'. One of '{"http://www.irs.gov/efile":State}' is expected Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRSW2[2]/efile:EmployeeUSAddress[1]/efile:ZIPCode[1]	Your return rejected because the employer's state is missing is from Box C of your Form W-2. Please login to your account, select Add/View, and look at every Form W-2 you added. Correct your W-2 to add the employer information to Box C. The first two lines are for the business name. If your Employer's Name fits on the first line, do not use the second business name line. The Employer's Address Line is the third line in Box C and must contain a minimum of three characters. Use the TAB Key to ensure you can see all the entry spaces and put information into the correct areas. Once you make your correction, submit your return again. Make sure you include the current date (under your birth date) in Step 2. Also, if you are making an electronic payment you must re-date that section.
Field/Xpath:	Form W-2 Box A

Xpath	Possible Solution(s)
/efile:Return[1]/efile:ReturnData[1]/efile:IRSW2[1]/efile:EmployerEIN	The employee Social Security Number is missing from one or more of the W-2s you entered. Review the W-2s you have entered and may the necessary correction(s). Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.
Field/Xpath: /efile:Return[1]/efile:ReturnHeader[1]/efile:OnlineFilerInformation[1]/efile:RoutingTransitNumber Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040[1]/efile:RoutingTransitNumber Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRSPayment[1]/efile:RoutingTransitNum[1]	Bank Information is Not Correct  If you are electing to have your overpayment Direct Deposited to a checking or savings account; or, if you are electing to pay your balance with Direct Debit, you need the correct 9-Digit Routing Number, your Account Number and select either 'Checking' or 'savings'. There are two (2) likely causes for this error:  1. The routing number is invalid 2. The routing number does not match the type of account that you stated  For Direct Deposit, look at the bottom of your return and make the correction. For Direct Debit, look in Step 2, Section 5 and make the correction.  Correction: Verify the Routing Number with your bank or financial institution. Verify you have checked the correct type of account, "Checking" or "Savings," that is associated with your financial institution information.  Make the necessary corrections. Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040A[1]/efile:StudentLoanInterestDedAmt Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040[1]/efile:StudentLoanInterestDedAmt	Student Loan Interest  Form 1040, line 33 or Form 1040A, line 18 has exceeded the maximum amount allowed for the deduction. Please review the instructions for calculating the Student Loan Interest Deduction to compute the correct amount. After making the correction, resubmit your return. Before you resubmit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRSW2[1]/efile:EmployerNameControl	Form W-2, Employer Information  There are two (2) likely causes of this issue: 1. W-2, Box B - The Employer EIN is missing 2. W-2, Box C a. The first two lines are for the business name. If your Employer's Name fits on the first line, do not use the second business name line. When determining the business name control omit 'The' when it is followed by more than one word. Include the word 'The' when it is followed by only one word. b. The Employer's Address Line is the third line in Box C and must contain a minimum of three characters. c. Make sure you place the City, State and zip code in the proper areas of the 4th line in Box C  Use the TAB Key to ensue you see and put information into the correct areas. Review all W-2s for correct input of Employer information. Correct any errors. Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]	Form 4562



Xpath	Possible Solution(s)
<p>1]/efile:IRS4562[1]/efile:MoreThanHalfBusinessUseProp[1]/efile:MethodAndConvention</p>	<p>Line 26(g) Method/Convention - The way to enter the Method and Convention is to use a hyphen between the Method and Convention (e.g. "150 DB-HY") without the quotes. Enter the method and convention used to figure your depreciation deduction. See the instructions for line 19, columns (e) and (f). Write "200 DB," "150 DB," or "S/L," for the depreciation method, and "HY," "MM," or "MQ," for half-year, mid-month, or mid-quarter conventions, respectively. For property placed in service before 1987, write "PRE" if you used the prescribed percentages under ACRS. If you elected an alternate percentage or if you are required to depreciate the property using the straight-line method, enter "S/L".</p> <p>After correcting the error you should then be able to resubmit your return. If you are resubmitting your return on a day other than your original attempt to file, please remember to change the 'current date' in Step 2. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Business Rule X0000-005 - The XML data has failed schema validation. cvc-enumeration-valid. Value 'XXXXX' is not facet-valid with respect to enumeration '[SINGLE FAMILY RESIDENCE, MULTI-FAMILY RESIDENCE, VACATION/SHORT-TERM RENTAL, COMMERCIAL, LAND, ROYALTIES, SELF-RENTAL]'. It must be a value from the enumeration.Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040ScheduleE[1]/efile:PropertyRealEstAndRoyaltyGroup[1]/efile:PropertyType</p>	<p>Schedule E, Part 1, 1b Error</p> <p>Lines A, B or C in 1b can only contain the description of the property ("SINGLE FAMILY RESIDENCE, MULTI-FAMILY RESIDENCE, VACATION/SHORT-TERM RENTAL, COMMERCIAL, LAND, ROYALTIES, SELF-RENTAL" and not "1, 2, 3, 4, 5, 6, 7, 8"). "Other" or "8" is not a value that can be place into the field. If your property type is "Other", leave 1b blank. Beginning with Tax Year 2013 you can enter a description of your "Other" property in the field to the right of "8 Other (describe)" on the form.</p> <p>Make your correction and submit your return again. If you are resubmitting your return on a day other than your original attempt to file, please remember to change the 'current date' in Step 2. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Business Rule X0000-005 - The XML data has failed schema validation. cvc-enumeration-valid. Value 'XXXX' is not facet-valid with respect to enumeration '[AL, AK, AS, AZ, AR, CA, CO, MP, CT, DE, DC, FM, FL, GA, GU, HI, ID, IL, IN, IA, KS, KY, LA, ME, MH, MD, MA, MI, MN, MS, MO, MT, NE, NV, NH, NJ, NM, NY, NC, ND, OH, OK, OR, PW, PA, PR, RI, SC, SD, TN, TX, VI, UT, VT, VA, WA, WV, WI, WY, AA, AE, AP]'. It must be a value from the enumeration. Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040ScheduleE[1]/efile:PropertyRealEstAndRoyaltyGroup[1]/efile:PropertyUSAddress[1]/efile:State[1]</p>	<p>Schedule E, Part 1, 1a Error</p> <p>Lines A, B or C must contain a valid state abbreviation. The valid state abbreviations are listed in the Xpath enumerations (AL, AK, AS, etc.).</p> <p>Make your correction and submit your return again. If you are resubmitting your return on a day other than your original attempt to file, please remember to change the 'current date' in Step 2. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRSW2[1]/efile:EmployersUseGrp[1]/efile:EmployersUseCd</p>	<p>Form W-2 Box 12</p> <p>You have an invalid in Form W-2 Box 12a or 12b. Review the W-2s you have entered and check them against your paper W-2's. Correct the necessary information in Box 12. Before you resubmit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Business Rule X0000-005 - The XML data has failed schema validation. cvc-enumeration-valid. Value 'XXXXX' is not facet-valid with respect to enumeration '[F4029, F4361, EXEMPT-NOTARY, EXEMPT COMMUNITY INCOME]'. It must be a value from the enumeration. Field/Xpath:</p>	<p>Form 1040 line 56</p> <p>You have input erroneous information into the small grey (Tax Literal) box to the left of line 56. Unless instructed to do so, never input any information into these grey areas. If instructed to place information into these areas, put the information in exactly as shown in the instructions for the form.</p>

Xpath	Possible Solution(s)
/efile:Return[1]/efile:ReturnData[1]/efile:IRS1040[1]/efile:SelfEmploymentTaxAmt	Before you resubmit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.
Business Rule X0000-005 - The XML data has failed schema validation. cvc-complex-type.2.4.d. Invalid content was found starting with element 'LifetimeQualifiedExpensesAmt'. No child element is expected at this point. Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS8863[1]/efile:StudentAndEducationalInstnGrp[1]/efile:LifetimeQualifiedExpensesAmt	Form 8863 Part III  Review the instructions for the form. One of your entries on lines 27 – 31 is not correct. Entries on these lines are dictated by what you input on lines 23- 26. Make sure you follow those directions. Re-transmit your return by clicking the e-file button again. Remember to put the current date on the Step 2 page before transmitting a second time. Also, if you are making an electronic payment you must re-date that section.
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS2441[1]/efile:CareProviderGrp[1]/efile:USAddress	Form 2441 Part I  You have entered incorrect information on line 1(a), 1(b) or 1(c). Your error is going to be found in one or more of these areas.  Line 1(a) has specific fields where you place the Care Provider's name. There are actually two fields on that line. The first field is where you would enter a Person's First Name, and the second field is where you would enter a Person's Last Name or a Business Name.  Line 1(b) has specific fields where you enter the street address, city, state and zip code. You must place this information into the correct fields and make sure you use the proper abbreviation for the state.  Line 1(c) has fields to enter an SSN and an EIN. If your Care Provider is a person, use the upper field to enter the SSN. If your Care Provider is a business, use the lower field to enter the business EIN.  Access your return and make all necessary corrections. Use the TAB key to ensure you see all the fields. Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.
Business Rule X0000-005 - The XML data has failed schema validation. cvc-complex-type.2.4.b. The content of element 'TaxpayerBonaFideResGrp' is not complete. One of '{ "http://www.irs.gov/efile":BonaFideResidenceEndDt, "http://www.irs.gov/efile":BonaFideResidenceContinuedCd}' is expected. Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS2555[1]/efile:TaxpayerBonaFideResGrp[1]/efile:BonaFideResidenceBeginDt	Form 2555 - line 10.  Line 10 must contain an end date. If you were still living abroad at the end of the year, please enter 12/31/2012 in item 10 for the Date bona fide residence ended. Before you resubmit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS2555[1]/efile:FamilyLivingWithTaxpayerAbroad[1]/efile:FamilyRelationshipCd	Form 2555 - line 12b invalid entry  Line 12b has two literals fields for data entry. The line reads: If "Yes," who and for what period? The first field is to the immediate right of the arrow. This is the field to enter the relationship of the individual. Only one relationship is allowed, so enter the closest relationship to yourself (such as CHILD or SPOUSE).  The second field is for the description, which is limited to 25 characters. This is where you

Xpath	Possible Solution(s)
	<p>may enter the time. Only enter letters and numbers in the description field, do not enter punctuation.</p> <p>Before you resubmit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040[1]/efile:Form8814Ind	<p>Form 1040 line 44 Error</p> <p>You checked box 4a, indicating you were attaching Form8814, Parent's Election to Report Child's Interest and Dividends. If you did not intend to file Form 8814, remove the check from line 44a. If you intended to file Form 8814 with your return, make sure Form 8814 has been completed, otherwise, it will not attach when you e-file your return. To ensure the form attaches, print your entire return before you attempt to e-file again. If Form 8814 prints with your return, it will be attached to your transmitted return. (Note: W-2s, W2-Gs and 1099's never print with your return)</p> <p>Re-transmit your return by clicking the e-file button again. Remember to put the current date on the Step 2 page before transmitting a second time. Also, if you are making an electronic payment you must re-date that section.</p>
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1099R	<p>Form 1099-R and Form 1040EZ Issue</p> <p>Although the program allows the addition of Form 1099R to the 1040EZ return, the instructions for Form 1040EZ indicate the 1099R can only be included with Form 1040A or Form 1040.</p> <p>To successfully e-file your return, you will have to start over with Form 1040A or Form 1040.</p> <p>After you complete the new form, you may re-transmit your return by clicking the e-file button again. Remember to put the current date on the Step 2 page before transmitting a second time. Also, if you are making an electronic payment you must re-date that section.</p>
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040ScheduleE[1]/efile:PartnershipOrSCorpGroup[2]/efile:PartnershipSCorpCd	<p>Schedule E Part II Error</p> <p>Line 28 column (b) will only accept an upper case "P" or "S." Remove any invalid character(s) from column 28(b) and replace it with a valid character.</p> <p>After you correct the errors, resubmit your return by clicking the e-file button again. Remember to put the current date on the Step 2 page before submitting your return again. The current date is the day you intend to e-file the return again Also, if you are making an electronic payment you must re-date that section.</p>
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS2555[1]/efile:FamilyLivingWithTaxpayerAbroad[1]/efile:FamilyRelationshipCd	<p>Form 2555 Part II Error(s)</p> <p>Two likely issues caused this error:</p> <ul style="list-style-type: none"> <li>• Line 12b - Line 12b has 2 separate fields for data entry. The first is to the immediate right of the arrow. This is the box to enter the relationship of the individual(s). Only one relationship is allowed, so enter the closest relationship to yourself (such as CHILD). The second box is for the description which is limited to 25 characters. This is where you may enter the time. Only letters and numbers are allowed in the description, so do not enter punctuation.</li> <li>• Line 15e - Make a selection from the relationship pop up window.</li> </ul> <p>Before you resubmit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
Field/Xpath: /efile:Return[1]/efile:ReturnData[	<p>Form 2555 Part II Error</p>

Xpath	Possible Solution(s)
1]/efile:IRS2555[1]/efile:TaxpayerBonaFideResGrp[1]/efile:BonaFideResidenceBeginDt	<p>Line 10 must contain a residence begin and end date. Enter the dates your bona fide residence began and ended. If you are still a bona fide resident, enter “Continues” in the space for the date your bona fide residence ended. (Caution: Do not use the quotation marks)</p> <p>Before you resubmit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRSPayment[1]/efile:RequestedPaymentDate	<p>Step 2 Section 5 – Payment</p> <p>Your return rejected for one of these reasons:</p> <ul style="list-style-type: none"> <li>• You did not include a daytime phone number in the designated area</li> <li>• The date to make a withdrawal from your financial institution was before your e-file date</li> </ul> <p>After you correct the errors, resubmit your return by clicking the e-file button again. Remember to put the current date on the Step 2 page before submitting again. Also, if you are making an electronic payment you must re-date that section.</p>
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRSPayment[1]/efile:RequestedPaymentDate	<p>Step 2 Section 5 Error</p> <p>Your return rejected because you failed to put a daytime phone number in the Electronic Funds Withdrawal area (section 5c of Step 2) of your Free File Fillable Forms. Supply the missing information. If you have already paid what you owe (a zero balance due on your 1040 form), you should delete any information you have in Step 2 Section 5. Go back to your Free File Fillable Forms account.</p> <p>Go to Step 2, Section 5c and make any necessary corrections. Before you resubmit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
Field/Xpath: /efile:Return[1]/efile:ReturnHeader[1]/efile:PrimarySignature	<p>Step 2 Section 4 Signature PIN Error</p> <p>Your return rejected because you entered an incorrect signature PIN for the taxpayer. The Signature PIN must be 5 digits. Correct the error. Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS5329[1]/efile:EarlyDistributionExceptionReasonCd	<p>Form 5329 Part I line 2 Error</p> <p>Your return rejected because you have an incorrect value of '2' in the Tax Literal field for Form 5329, Part I, Line 2. Tax Literal fields are the grey areas to the left of where you should put an amount on any given line. You should not put any data into these areas unless the 1040 instructions tell you to do so. The only acceptable literals for Form 5329, Part I, Line 2 are, 01, 02, 03, 04, 05, 06, 07, 08, 09, 10, 11 and 12. You must enter two digits, e.g. “04” and not “4.”</p> <p>After you have corrected the errors, you can resubmit your return. Before you resubmit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
Field/Xpath: /efile:Return[1]/efile:ReturnHeader[1]/efile:SelfSelectPIN[1]/efile:PrimaryPriorYearPIN	<p>Step 2 section 3 Error “Verifying your Identity”</p> <p>The prior-year Personal Identification Number (PIN) or Adjusted Gross Income (AGI) you put on your return does not match what the IRS has in its records. You need to have at least one of these numbers match, or you obtain an Electronic Filing PIN.</p> <p>If you need assistance getting last year's AGI or PIN, you may call the IRS toll free at (800)</p>

Xpath	Possible Solution(s)
	<p>829-1040 and press # 2. To get your Electronic Filing PIN, access <a href="http://www.irs.gov/Individuals/Electronic-Filing-PIN-Request">http://www.irs.gov/Individuals/Electronic-Filing-PIN-Request</a> or call IRS Toll Free number at 1-866-704-7388 and follow the instructions on the automated system.</p> <p>After you correct the error, resubmit your return by clicking the e-file button again. Remember to put the current date on the Step 2 page before submitting your return again. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS2555EZ[1]/efile:ForeignEarnedIncExclusionPct</p> <p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS2555[1]/efile:ForeignEarnedIncExclusionPct</p>	<p>Form 2555 and 2555EZ Error</p> <p>Form 2555, Part IV, line 15 or Form 2555EZ, Part VI, line 35 - Your entry on this line is invalid and cannot exceed this line cannot exceed 1.000. Please refer to the instructions for this form and line to correct your entry.</p> <p>Before you resubmit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS8863[1]/efile:StudentAndEducationalInstnGrp[1]/efile:EducationalInstitutionGroup[1]/efile:USAddress[1]/efile:City</p>	<p>Form 8863 Part III line 22a(1) or 22b(1)</p> <p>You have an erroneous entry on line 22a(1) or 22b(1). There are separate entry fields for City, State and ZIP Code on these lines, where the educational institution address is entered. You must put the proper data in each of these fields. The best way to identify these fields is by using the Tab Key. Correct by logging into your account. Click on the 'View/Add Forms' button and select Form 8863 p2 from the list of completed forms. Go to Line 22a (1) or 22b(1) and identify the three areas needing input. Enter the city information in the first field and use your Tab Key to locate and complete the state and zip code fields.</p> <p>After you correct the error, resubmit your return by clicking the e-file button again. Remember to put the current date on the Step 2 page before submitting your return again. The current date is the day you intend to e-file the return again. The current date field is below the date of birth. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040[1]/efile:QualifiedF8814Cd Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040[1]/efile:OrdinaryF8814Cd</p>	<p>There are three likely causes for this error:</p> <ol style="list-style-type: none"> <li>1. You have input erroneous information in the TAX LITERAL areas for lines 9a or 9b</li> <li>2. You have erroneously checked the box for Form 8814 and entered an amount on line 44a</li> <li>3. You have correctly checked the box for Form 8814 and entered an amount on line 44a, but failed to complete or attach Form 8814</li> </ol> <p>To correct:</p> <ul style="list-style-type: none"> <li>• Remove the erroneous information from grey rectangular areas (Tax Literal fields) to the left of 9a &amp; 9b.</li> <li>• Make the necessary corrections to line 44a and/or Form 8814</li> </ul> <p>Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Business Rule X0000-005 - The XML data has failed schema validation. cvc-enumeration-valid. Value ;XXXXX; is not facet-valid with respect to enumeration ;[SON, DAUGHTER, GRANDCHILD, GRANDPARENT, PARENT, FOSTER CHILD, STEPCHILD, SISTER, BROTHER, AUNT, UNCLE, NIECE, NEPHEW, NONE, HALF BROTHER, HALF SISTER, STEPBROTHER, STEPSISTER, OTHER];. It must be a value from the enumeration.</p> <p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]</p>	<p>It appears you have not selected a valid entry for your dependent's relationship on line 6 c (3). Valid relationships are listed in the Xpath enumerations (SON, DAUGHTER, etc.) Correct your entry and resubmit the return. If you are resubmitting your return on a day other than your original attempt to file, please remember to change the 'current date' in Step 2. Also, if you are making an electronic payment you must re-date that section.</p>

Xpath	Possible Solution(s)
1]/efile:IRS1040A[1]/efile:DependentInformations[1]/efile:DependentRelationship[1]	
<p>Business Rule X0000-005 - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element ;DependentRelationship;. One of;{"http://www.irs.gov/efile":DependentFirstName}; is expected. Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040A[1]/efile:DependentInformations[1]/efile:DependentRelationship[1]</p>	<p>It appears you have not entered a dependent's first name on line 6 c (1). If you are resubmitting your return on a day other than your original attempt to file, please remember to change the 'current date' in Step 2. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Business Rule X0000-005 - The XML data has failed schema validation. cvc-enumeration-valid. Value ;XXXXX; is not facet-valid with respect to enumeration ;[SON, DAUGHTER, STEPCHILD, FOSTER CHILD, BROTHER, SISTER, STEPBROTHER, STEPSISTER, HALF BROTHER, HALF SISTER, GRANDCHILD, NIECE, NEPHEW, PARENT, GRANDPARENT, AUNT, UNCLE, OTHER, NONE];. It must be a value from the enumerationField/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040[1]/efile:DependentInformations[1]/efile:DependentRelationship[1]</p>	<p>It appears you have not selected a valid entry for your dependent's relationship on line 6 c (3). Valid relationships are listed in the Xpath enumerations (SON, DAUGHTER, etc.) Correct your entry and resubmit the return. If you are resubmitting your return on a day other than your original attempt to file, please remember to change the 'current date' in Step 2. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Business Rule X0000-005 - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element ;DependentRelationship;. One of;{"http://www.irs.gov/efile":DependentFirstName}; is expected. The following information may help you determine the form at issue: Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040[1]/efile:DependentInformations[1]/efile:DependentRelationship[1]</p>	<p>It appears you have not entered a dependent's first name on line 6 c (1). If you are resubmitting your return on a day other than your original attempt to file, please remember to change the 'current date' in Step 2. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Business Rule X0000-005 - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element 'State'. One of '{"http://www.irs.gov/efile":AddressLine2, "http://www.irs.gov/efile":City}' is expected. Field/Xpath: /efile:Return[1]/efile:ReturnHeader[1]/efile:Filer[1]/efile:USAddress[1]/efile:State</p>	<p>It appears that that there is no entry in the City field of your Form 1040. Please be sure you are entering into the correct field. If you are resubmitting your return on a day other than your original attempt to file, please remember to change the 'current date' in Step 2. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Business Rule X0000-005 - The XML data has failed schema validation. cvc-enumeration-valid. Value 'XXXXX' is not facet-valid with respect to enumeration '[CLERGY, NO]'. It must be a value from the enumeration. Field/Xpath: /efile:Return[1]/efile:ReturnData[</p>	<p>Your return rejected because Form 1040 line 64a has an invalid entry. The grey box to the right of the text “<b>Earned income credit (EIC)</b>” should only contain the word “CLERGY” or “NO.” Please consult the instructions for Form 1040 line 64a to determine if you should make any entry into that grey box. Make your correction and transmit your return again. If you are resubmitting your return on a day other than your original attempt to file, please remember to change the 'current date' in Step 2. Also, if you are making an electronic payment you must re-date that section.</p>

Xpath	Possible Solution(s)
<p>1]/efile:IRS1040[1]/efile:EICEligibilityLiteralCd[1]</p> <p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040ScheduleE[1]/efile:PropertyRealEstAndRoyaltyGroup[1]/efile:OtherPropertyTypeDescTxt[1]</p>	<p>This error occurs on Schedule E and the error text lists many items you should recognize from your Schedule- most are expense items. At the end of the error text, are the words “is expected,” which means that one of the items listed is missing from your return. Resolve the error as follows:</p> <ol style="list-style-type: none"> <li>1. Make sure all of Part I is completed. Use the drop down menu for the state and put in your zip code after the state abbreviation.</li> <li>2. Make sure that all of your property information aligns (Property A information and expenses align with Property A and Property B information and expenses align with Property B, etc.</li> <li>3. If the “Fair Rental Days” are 365, do not put a zero in “Personal Use Days”</li> </ol> <p>Once you find what is missing, make the correction and transmit your return again. Before you transmit again, make sure you place the current date in Step 2 Section 4. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Business Rule X0000-005 - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element 'ChildYearOfBirth'. One of</p> <p>'{"http://www.irs.gov/efile":QualifyingChildSSN, "http://www.irs.gov/efile":DiedLiteralCd}' is expected.</p> <p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040ScheduleEIC[1]/efile:QualifyingChildInformation[2]/efile:ChildYearOfBirth</p>	<p>Your return rejected because your children's SSNs were left off the schedule EIC.</p> <p>To correct this error, please sign into your return, go to your Schedule EIC form and under section 2, enter your children's SSNs.</p> <p>After you have made the correction you will need to resubmit your return by going to step 2 on 'efile your return'. Before you click on E-file Now button, make sure to place the current date in ('Today's Date') in Step 2. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Business Rule X0000-005 - The XML data has failed schema validation. cvc-enumeration-valid. Value 'XXXXX' is not facet-valid with respect to enumeration '[ROLLOVER, QCD, HFD]'. It must be a value from the enumeration.</p> <p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040[1]/efile:IRADistributionsLiteralCd</p>	<p>Enter the total IRA distributions amount on line 15a of the Form 1040 from your Form 1099-R.</p> <p>Then enter the taxable portion in 15b to the far right under the column of the Form 1040 where you are entering all of your amounts.</p> <p>Don't enter your taxable amount after “b Taxable amount”. This “b Taxable amount” field is only reserved for the text: “ROLLOVER”, “QCD”, and “HFD” - Refer to 1040 instructions on page 24 to see if either 3 of these descriptions apply to you.</p> <p>When Total IRA distributions equal your taxable amount, “Do the Math” will automatically remove your amount on line 15a.</p> <p>When your Total IRA distributions is greater than your taxable amount, do the math will display the total on line 16a and taxable amount you entered to the right of 15b.</p> <p>After you have made the correction you will need to resubmit your return by going to step 2 on 'efile your return'. Before you click on E-file Now button, make sure to place the current date in ('Today's Date') in Step 2. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Business Rule X0000-005 - The XML data has failed schema validation. cvc-datatype-valid.1.2.1. " " is not a valid value for 'integer'. The following information may help you determine the form at issue:</p> <p>Field/Xpath:</p>	<p>There is a problem with Form 1040A line 37.</p> <p>You have an invalid entry in one of the two small grey boxes. The first box should contain former spouse's SSN and the second area should contain the letters DIV. See the form instructions.</p>

Xpath	Possible Solution(s)
/efile:Return[1]/efile:ReturnData[1]/efile:IRS1040A[1]/efile:EstimatedTaxPaymentsAmt	After you have made the correction you will need to resubmit your return by going to step 2 on 'efile your return'. Before you click on E-file Now button, make sure to place the current date in ('Today's Date') in Step 2. Also, if you are making an electronic payment you must re-date that section.
Business Rule X0000-005 - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element 'TotalQualifiedExpensesAmt'. One of '{ "http://www.irs.gov/efile":StudentName}' is expected. Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS8917[1]/efile:Student[1]/efile:TotalQualifiedExpensesAmt[1]	<p>Your return rejected because Form 8917 Line 1 a, b, c, has incomplete data. Please review your entries including the students name on each line.</p> <p>After you have made the correction you will need to resubmit your return by going to step 2 on 'efile your return'. Before you click on E-file Now button, make sure to place the current date in ('Today's Date') in Step 2. Also, if you are making an electronic payment you must re-date that section.</p>
: Business Rule X0000-005 - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element 'HDHPSelfOnlyCoverageInd'. One of '{ "http://www.irs.gov/efile":PersonName, "http://www.irs.gov/efile":RecipientsSSN}' is expected. Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS8889[1]/efile:HDHPSelfOnlyCoverageInd[1]	<p>The return rejected because the taxpayer's name and social security number are not on the 8889. The primary taxpayer's name/SSN auto-fills when the form is select. When adding Form 8889, there are two to select from; "Taxpayer" and "Spouse." If you pick the "Spouse" form and there is no spouse on the return, the name and SSN will not auto-fill and you cannot manually enter the taxpayer name and SSN into the auto-fill area. Print out the form so you have the figures; then delete the 8889, go back to add/view forms, and reselect the 8889 (taxpayer). As soon as it opens up, your name and SSN should auto-fill at the top.</p> <p>After you have made the correction you will need to resubmit your return by going to step 2 on 'efile your return'. Before you click on E-file Now button, make sure to place the current date in ('Today's Date') in Step 2. Also, if you are making an electronic payment you must re-date that section.</p>
Business Rule X0000-005 - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element 'SectionB'. One of '{ "http://www.irs.gov/efile":Name, "http://www.irs.gov/efile":SSN}' is expected. Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040ScheduleSE[1]/efile:SectionB[1]	<p>There is a problem with the entity information on Schedule SE section B. The name and / or the SSN is missing from the top of Section B. There are "Taxpayer" and "Spouse" Schedule SE forms. From the "Add / View" menu, there are also "Taxpayer" and "Spouse" Schedule SE Part B forms. If you pick the "Spouse" form(s) and there is no spouse on the return the required information (taxpayer name, SSN, etc.) will not appear on the form and cause this error. If you chose the spouse form(s), delete them and choose the taxpayer form(s). If you selected the taxpayer form(s), enter the required information on the form.</p> <p>After you have made the correction you will need to resubmit your return by going to step 2 on 'efile your return'. Before you click on E-file Now button, make sure to place the current date in ('Today's Date') in Step 2. Also, if you are making an electronic payment you must re-date that section.</p>
Business Rule X0000-005 - The XML data has failed schema validation. cvc-complex-type.2.4.a. Invalid content was found starting with element 'NondedIRACurrTYNondedContriAmt'. One of '{ "http://www.irs.gov/efile":NondedIRATxpyrWithIRASSN}' is expected. Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS8606[1]/efile:NondedIRACurrTYNondedContriAmt[1]	<p>Form 8606 - The taxpayer's SSN is missing from the form header.</p> <p>From the "Add / View" menu, you may select the "Taxpayer" or the "Spouse" 8606 form. If you pick the "Spouse" form(s) and there is no spouse on the return the required information (taxpayer name, SSN, etc.) will not appear on the form and cause this error. If you chose the spouse form(s), delete them and choose the taxpayer form(s). If you selected the taxpayer form(s), enter the required information on the form.</p> <p>After you have made the correction you will need to resubmit your return by going to step 2 on 'efile your return'. Before you click on E-file Now button, make sure to place the current date in ('Today's Date') in Step 2. Also, if you are making an electronic payment you must re-date that section.</p>
Business Rule X0000-005 - The XML data has failed schema	Form 8606 - The taxpayer's name is missing from the form header.



Xpath	Possible Solution(s)
<p>validation. cvc-pattern-valid. Value '_' is not facet-valid with respect to pattern '[A-Za-z]'</p> <p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS8606[1]/efile:Form8606IRANameline</p>	<p>From the “Add / View” menu, you may select the “Taxpayer” or the “Spouse” 8606 form. If you pick the “Spouse” form(s) and there is no spouse on the return the required information (taxpayer name, SSN, etc.) will not appear on the form and cause this error. If you chose the spouse form(s), delete them and choose the taxpayer form(s). If you selected the taxpayer form(s), enter the required information on the form.</p> <p>After you have made the correction you will need to resubmit your return by going to step 2 on 'efile your return'. Before you click on E-file Now button, make sure to place the current date in ('Today's Date') in Step 2. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Business Rule X0000-005 - The XML data has failed schema validation. cvc-minInclusive-valid. Value 'XXXXX' is not facet-valid with respect to minInclusive '0' for type 'USAmountNNTType'.</p> <p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS8582[1]/efile:RentalRealtyLossLimitAmt</p>	<p>The rejection condition on your tax return is occurring on Form 8582 Line 5. Specifically, instructions for Part II indicate all numbers be entered as positive amounts. Simply re-enter the amount on Line 5 without the negative sign. Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Field/Xpath: /efile:Return[1] /efile:ReturnData[1] /efile:IRS1040[1] /efile:TotalTaxablePensionsAmt[1]</p>	<p>Form 1040 line 16b. When you enter an amount on line 16a, you must also enter an amount on line 16b. If line 16b is 0 (zero), enter a zero and not leave 16b blank.</p> <p>Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040[1]/efile:TaxOnIRAsAmt[1]</p>	<p>Form 1040 line 58. There is a small grey box to the left of line 58, after the word “required.” The only permitted entry in this box is the word “NO.” Delete whatever has been entered into the grey box and review the instructions for line 58.</p> <p>Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1040[1]/efile:UnemploymentCompAmt[1]</p>	<p>Form 1040 line 19. The minimum value for line 19 is 0 (zero). Remove any negative number you may have entered.</p>
<p>Field/Xpath: /efile:Return[1] /efile:ReturnData[1]/efile:IRSW2[2]/efile:EmployersUseGrp[1]/efile:EmployersUseCd[1]</p>	<p>Form W-2 line 12. There is an erroneous character input in 12a, 12b, 12c or 12d. These boxes should only have this range of letter codes: “A” through “EE” excluding “O” “U” “X” and “CC”. Review your W-2 for an appropriate code. Contact your employer if your W-2 contains a non-valid letter in 12a, 12b, 12c or 12d.</p> <p>Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS1099R[1]/efile:F1099RDistributionCd[1]</p>	<p>Form 1099-R box 7. Box 7 has two entry areas. Each entry area may only have two characters entered. You may only enter a maximum of 4 characters in box 7, two characters per area. Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.</p>
<p>Business Rule X0000-005 - The XML data has failed schema validation. cvc-complex-type.2.4.d. Invalid content was found starting with element 'LifetimeQualifiedExpensesAmt'. No child element is expected at this point.</p>	<p>Form 8863 lines 27 – 30 and line 31.</p> <p>You cannot have both American Opportunities Credit (lines 27 through 30), and Lifetime Learning Credit (line 31) present on page 2 for the same student. You may take the American Opportunities Credit, if the student qualifies, or the Lifetime Learning credit.</p> <p>Correct your entry and submit your return again. Before you re-submit your return, go to Step 2, scroll down and input the current date below the date of birth. The current date is the day</p>

Xpath	Possible Solution(s)
Field/Xpath: /efile:Return[1]/efile:ReturnData[1]/efile:IRS8863[1]/efile:StudentA ndEducationalInstnGrp[1]/efile:Lif etimeQualifiedExpensesAmt[1]	you intend to e-file the return again. Also, if you are making an electronic payment you must re-date that section.

We apologize for the difficulty you are having resolving your XML Error(s).

Solutions to 90% of the XML Errors received are contained in this document. The solutions to most other XML errors can be determined by viewing the [Understanding Your XML Error Message](#) section.

It may take a week or more for us to reply to your request for assistance with your error; therefore, if you haven't yet tried the self-help techniques contained in this document, please do so before you [contact us](#).